

## **PRIVACY POLICY AND LEGAL NOTICE**

The Privacy Policy is done in compliance with the General Data Protection Regulation (hereinafter, RGPD).

For us, FRUTAS AYAGA S.A. (address in Ctra. Del Molino nº 4 de Ulea, 30612, Murcia) (hereinafter " FRUTAS AYAGA ") personal data protection is a priority. FRUTAS AYAGA complies with current legislation on data protection. This privacy policy aims to provide maximum transparency regarding the processing of your personal data.

FRUTAS AYAGA only collects the essential information to serve you efficiently, as well as for the corresponding order or billing, if applicable. In most cases the name, the NIF, the address and the contact information (email and telephone) are requested.

We try to provide our customers with the highest quality products and services and the best quality / price ratio. The data provided together with the order information will be reviewed in order to prevent fraud, prior to the formalization of the contract.

FRUTAS AYAGA will use the email address provided by the client to send information about his request. In the same email, you will receive communications related to the contracted products or services.

In order that you can benefit from other products and services, FRUTAS AYAGA may send you useful information related to your inquiry via email. Occasionally, and only in the event that you have given your express consent, we will inform you by phone about new products and services that may be of interest. If you wish to stop receiving commercial information, you can revoke your consent at any time by email to [info@frutasayaga.es](mailto:info@frutasayaga.es) or by telephone +34 968 698 018.

Our relationship is exclusive with our clients and we do not assume any type of responsibility regarding third party data.

At FRUTAS AYAGA we only process the data and information referred to in these terms and conditions, and exclusively in the manner described therein. You are solely responsible for complying with the applicable legal requirements regarding the information you provide us.

Your opinion is very important to us, in order to offer you the best products and services. That is why we occasionally send surveys to our clients via e-mail. Participation in these

surveys is optional and you can revoke your consent at any time through the control panel or via e-mail to [info@frutasayaga.es](mailto:info@frutasayaga.es)

We analyze the data we collect through different methods and tools in order to improve our products and services based on what the data protection regulations call legitimate interest. As described in this agreement, we collect data relating to you, the use of our products and services; and to your interactions with us.

Transfer of data to third parties. Compliance with the Law, occasionally, we are obliged to disclose personal data to the authorities and / or the courts of law in compliance with a formal requirement under current legislation. In any case, FRUTAS AYAGA will always request the correct documentation from the relevant authorities before disclosing any information.

Exercise of your rights. In addition to the right of access to your personal data, you have the right to rectify, suppression, limit their treatment, to portability the data requested, as well as the right to object to their treatment. If you wish to exercise any of these rights, please contact our data protection officer: FRUTAS AYAGA S.A. Ctra. Del Molino nº 4, Ulea 30612, Murcia (Spain). Telephone +34 968 698 018. E-mail: [info@frutasayaga.es](mailto:info@frutasayaga.es)

### **Control Authority**

If you wish to make a claim regarding the processing of your data by FRUTAS AYAGA, you can contact one of the regulatory authorities competent in this matter:

Spanish Data Protection Agency, C / Jorge Juan, 6 28001-Madrid

<http://www.agpd.es>

## LEGAL WARNING

In accordance with Law on Services of the Information Society and Electronic Commerce, we make the following data available to you: FRUTAS AYAGA S.A. is addressed at Ctra. Del Molino nº 4 in Ulea, Murcia 30612 (Spain), with CIF A30093967. Registered in the Mercantile Registry of Murcia, Book 329, Section 3, Folio 90, Page 5960, 1st Registration. On the web [www.frutasayaga.es](http://www.frutasayaga.es) there is a series of informative content on the products we sell and market.

The main objective is to provide customers and the general public with information regarding the company, the products and services that we offer.

## TERMS OF USE

The conditions of access and use of this website are governed by current legislation and by the principle of good faith, the user committing himself to make good use of the website. Conducts that are against the law, the rights or interests of third parties are not allowed.

Being a user of the FRUTAS AYAGA S.A. website implies that you acknowledge having read and accepted these conditions and what is extended by the applicable legal regulations in this matter. If for whatever reason you do not agree with these conditions, do not continue using this website.

Any type of notification or claim will only be valid by written notification or certified mail.

## RESPONSIBILITIES

FRUTAS AYAGA S.A. is not responsible for the information and content stored in forums, social networks or any other means that allows third parties to publish content independently on the provider's website.

However, FRUTAS AYAGA S.A. undertakes to withdraw or, where appropriate, block content that may affect or contravene national or international legislation, the rights of third parties or morals and public order.

Nor will the company be liable for any damages that may occur due to failures or misconfigurations of the software installed on the Internet user 's computer. All liability for any technical incident or failure that occurs when the user connects to the internet is excluded. Likewise, the absence of interruptions or errors in accessing the website is not guaranteed.

FRUTAS AYAGA S.A. reserves the right to update, modify or delete the information contained on its website, as well as its configuration or presentation, at any time without assuming any responsibility for it.

We inform you that any price you may see on our website will be for guidance only.

If the user wants to know the exact price or if the product currently has an offer from which he can benefit, he must ask us for a firm quote.

## INTELLECTUAL AND INDUSTRIAL PROPERTY

FRUTAS AYAGA SA is the owner of all the rights on the software of the digital publication, as well as the rights of industrial and intellectual property referred to the contents that are included, with the exception of the rights on products and services of a public nature that are not owned by this company. No material published on this website may be reproduced, copied or published without the written consent of FRUTAS AYAGA S.A.

All the information received on the web, such as comments, suggestions or ideas, is will consider assigned to FRUTAS AYAGA S.A. for free.

All the products and services on these pages that are NOT the property of FRUTAS AYAGA S.A. They are registered trademarks of their respective owners and are recognized as such by our company. They only appear on the FRUTAS AYAGA S.A. website for the purposes of promotion and information gathering. These owners can request the modification or elimination of the information that belongs to them.

## APPLICABLE LAW AND JURISDICTION

These general conditions are governed by Spanish law. Courts in Murcia will be competent for any litigation that may arise related to the website or the activity that it develops, the user expressly renouncing any other jurisdiction that may correspond.

## COOKIES POLICY

FRUTAS AYAGA S.A. can use cookies when the user browses the website. Cookies are files sent to the browser by means of a web service in order to record user activities during their browsing time.

The cookies used are only associated with an anonymous user and their computer, and do not in themselves provide the user's personal data.

Through the use of cookies it is possible that the server where the web is located recognize the web browser used by the user in order to make browsing easier. They are also used to measure the audience and traffic parameters, control the process and number of entries.

The user has the possibility to configure his browser to be notified of the reception of cookies and to prevent their installation on his computer. Please consult the instructions and manuals of your browser to expand this information.

To use the website it is not necessary for the user to allow the installation of cookies sent to the website.

In any case, cookies are temporary. In no case will cookies be used to collect personal information.

Updated in Ulea, 29<sup>th</sup> June 2020